

Maintel SIP Call Charge Rates – Public Sector

Issue_5_0

June 2020

SIP Call Charges

Applicable charges are contained in the Call Charges tab attached.

Inclusive UK local and national minutes – This bundle will provide inclusive minutes to UK local and national destinations (01,02,03) subject to fair use policy.

The inclusive minutes allowance is 5,000 minutes per month per active channel. Calls to 03 destinations should not exceed 15% of the total number of calls made from the endpoint.

Calls exceeding the monthly allowance or calls to numbers outside the bundle are shown in the appropriate table attached.

Inclusive UK local and national and UK mobile minutes – This bundle will provide inclusive minutes to UK local and national destinations (01,02,03) and UK mobile destinations subject to fair use policy.

The inclusive minutes allowance for UK local and national calls is 5,000 minutes per month per active channel and the inclusive minutes allowance for UK mobile minutes is 2,000 minutes per month per active channel. Calls to 03 destinations should not exceed 15% of the total number of calls made from the endpoint.

This bundle is subject to a minimum commitment of 36 months and subject to a channel flex restriction that prevents the number of channels be reduced below 50% of the maximum number of channels over the term.

Calls exceeding the monthly allowance or calls to numbers outside the bundle will be subject to the standard tariffs in the table attached.



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