



# ICON Secure: Managed Security

Your Cloud Enabled Managed  
Security Service

**43% of UK  
companies do  
not have an  
adequate  
cyber incident  
response plan  
in place  
[UK Gov 2019]**

With Maintel's [Managed Security Service](#), you can have the peace of mind that a team of cyber security specialists are focused on keeping your business safe from harm.

[Agile, flexible security that works with your business](#)

## **Security assurance for your Network, Endpoint, Cloud and Email services**

Maintel believe that to be truly effective, a security plan needs to be built-in from the ground up and with our [Managed Security Service](#), we take a holistic approach to solving security problems, with emphasis on identifying and resolving the root cause rather than treating the symptoms.



**75% of IT  
security teams  
can't respond  
to a security  
incident in the  
same day  
[AttackIQ]**



## [Be Proactive in Cyber Protection](#)

- ✓ [Real-time threat intelligence](#) – AI and ML analysis of over 100 billion security event per day
- ✓ [Critical event notifications](#) – detailed security log analysis with security event notifications straight to your desk
- ✓ [Policy Quality Assurance](#) – our security engineering team assess customer policies efficiency and effectiveness in preventing cyber breaches
- ✓ [Annual Cyber Health MOT](#) – Attack Surface Assessment of targetable computers and networks with detailed scan of the dark web to identify potential data leaks

## [Managed service that keeps growing](#)

- Great SLA's, 24/7/354 support and dedicated Service Manager
- Wide variety of support options, tailored to suit your business requirements
- Regular fine tuning of profiles and event notifications
- Full Cyber Incident Response available as a PAYG service
- Comprehensive analytics and reporting via our customer ICON Secure Portal

## Build an Effective Managed Security Service

### Bring together Strategy and Action to protect your business

Choose from 3 core service offerings depending on your business model

- ✓ **Fully Managed** – a complete service underpinned by a great SLA for those customers who require high quality without the high overheads
- ✓ **Co-Managed** – great for customers wanting to take more direct ownership of those day-to-day updates while benefiting from specialist support on complex changes
- ✓ **Dedicated** – take full ownership of the configuration without the headache of platform maintenance and vendor management.

21% of breaches in 2018 resulted in staff not being able to work

Endpoint Security

Network Security

Email Security

Cloud Security

Managed Service

The 'Managed Security' service is broken down into two key areas.

**Incident and Change Management** – Our expert network and security teams work 24/7 to protect your business from Incidents with market leading SLA's and support you with full Change Advisory Board (CAB), ensuring even the most complex network and policy updates are delivered successfully and on-time.

**Cyber Assurance** – Security is a process and continues throughout the lifetime of the service and Maintel constantly evolve the solution to meet and defeat the latest threats. Our regular cyber health assessments, threat analysis and event fine tuning keep your solution on the cutting edge

## ICON Secure Portfolio



**Network and Cloud Security:** Next generation security for your corporate network and cloud environments



**Email Security:** Provides cloud-based email security for customers with either on-premise or third-party hosted email deployments



**Cyber Respond:** Cyber Incident Response services delivered via our in-house Security Operations Centre (SoC) using the latest in Security Information and Event Management (SIEM) technology.