

INSIGHT SECURE ORDER FORM

This Order Form is part of and shall be governed by, the **INSIGHT SECURE Agreement** and its schedules (together known as this “**Agreement**”). A copy of the **INSIGHT SECURE Agreement** and its schedules are available at the following: <https://www.maintel.co.uk/solutions/secure-connectivity/insight-secure/insight-secure-terms-conditions/> or a copy is available upon request.

| | |
|-----------------------------|--|
| Customer: | {{OPPORTUNITY_ACCOUNT_NAME}} a company registered in {{ACCOUNT_COUNTRY_OF_REGISTRATION}} with company number {{ACCOUNT_COMPANY_REG_NO}} and having its registered office at {{ACCOUNT_REGISTERED_ADDRESS}} |
| This Order Reference | {{OPPORTUNITY_QUOTE_NUMBER}} |

INITIAL TERM:

The Initial Term shall be {{OPPORTUNITY_NEW_THIRD_PARTY_TERM}} months and shall commence from the Service Activation Date.

Service Activation Date:

The Service Activation Date milestones will be agreed at the project kick off for each phase of work and form the commencement of activities outlined in the Statement of Work.

All Orders shall consolidate pro-rata mechanism shall be applied to enable all Orders to be consolidated into one single billing cycle.

SERVICES

INSIGHT SECURE - Professional Services (Table A)

| Service | Product | Quantity |
|---------|---------|----------|
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| | | |
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INSIGHT SECURE. Managed Services – Vulnerability Assessment (Table B)

| Service | Product | Quantity |
|---------|---------|----------|
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| | | |
| | | |
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INSIGHT SECURE. Managed Service - Penetration and Compliance (Table C)

| Service | Product | Quantity |
|---------|---------|----------|
| | | |
| | | |
| | | |

INSIGHT SECURE. Maintel Third Party Provider Services (Table D)

| Service | Product | Quantity |
|---------|---------|----------|
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| | | |
| | | |

Where PCI DSS Services are detailed in Table D (above), the Customer hereby acknowledges and understands that they have an obligation to immediately agree the PCI DSS Agreement with Maintel's third party provider:

Where the Customer selects 'No' (or any such derivative of 'No') to the above paragraph, the Customer acknowledges and understands that PCI DSS Services shall not be provided in any manner.

CHARGES - Summary of Charges

| Description | Charge |
|---|---|
| Professional Service (as stated in Table A) | |
| Vulnerability Assessment Services One-off set up Charge for the professional services. The Professional Services shall be invoiced 100% upon execution of this Order. | {{OPPORTUNITY_SERVICES_REVENUE \#Currency}} |
| Penetration Testing & Compliance Services One-off set up Charge for the professional services. The Professional Services shall be invoiced 100% upon execution of this Order. | {{OPPORTUNITY_THIRD_PARTY_PRO_SERVICES_SELL \#Currency }} |
| Managed Service (as stated in Table B, C) | |
| Vulnerability Assessment Services Annual recurring charges for managed services. The Managed Service shall be invoiced annually in advance from the 'Vulnerability Assessment' Service Activation Date | {{OPPORTUNITY_NEW_MANAGED_SERVICES_VALUE \#Currency }} |
| Penetration Testing and Compliance Services Annual recurring charges for managed services. The Managed Service shall be invoiced annually in advance from the 'Penetration and Compliance' Service Activation Date | {{OPPORTUNITY_NEW_THIRD_PARTY_SUPPORT_VALUE \#Currency }} |

This Order is subject to the terms of this Agreement between the Customer and Maintel as set out in the **INSIGHT SECURE Agreement** and its schedules.

By and on behalf of the **Customer**

| | |
|-------------------|---------------------------------|
| Signature | |
| Print Name | {{OPPORTUNITY_QUOTE_CONTACT_R}} |
| Title | |
| Date | |

APPENDIX 5 – DIRECT DEBIT MANDATE

Settling your monthly Maintel Europe Ltd invoice by Direct Debit couldn't be easier.

- No more cheques to write
- No need to remember to post your payment in time

All you need to do is complete and return the Direct Debit Mandate below and we'll take care of the rest. If you have any questions about paying by Direct Debit, please contact your dedicated customer service team on the number shown on your invoice.

DIRECT DEBIT MANDATE



Please fill in the whole form using a ball point pen and send it to:

| |
|---|
| Maintel Europe Ltd Finance Department 160 Blackfriars Road London SE1 8EZ |
|---|

Originator's Identification Number

| | | | | | |
|---|---|---|---|---|---|
| 6 | 2 | 4 | 9 | 2 | 2 |
|---|---|---|---|---|---|

Name(s) of account holder(s)

| |
|--|
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| |

Bank/Building Society account number

| | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|
| | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|

Branch Sort Code

| | | | | | |
|--|--|--|--|--|--|
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Name and full postal address of your Bank/Building Society

| | |
|-----------------|-----------------------|
| To: The Manager | Bank/Building Society |
| Address | |
| | |
| Postcode | |

Reference Number - Your Maintel Europe Ltd account number

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|--|--|--|--|--|--|
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|---|
| FOR MAINTEL EUROPE LTD OFFICIAL USE ONLY This is not part of the instruction to your Bank/Building Society |
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Instruction to your Bank or Building Society to pay by Direct Debit

Please pay Maintel Europe Limited direct debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Maintel Europe Ltd and, if so, details will be passed electronically to my Bank/Building Society.

| |
|--------------|
| Signature(s) |
| |
| |
| Date |

Banks and Building Societies may not accept Direct Debit Instructions from some types of account.

THE DIRECT DEBIT GUARANTEE



This guarantee should be detached and retained by the Payer

- This Guarantee is offered by all Banks or Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society
- If the amounts to be paid or the payment dates change, Maintel Europe Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Maintel Europe Limited or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.

Maintel Europe Limited. Registered in England No: 2665837. VAT No: GB 744 3365 31